



Coral World's Cancellation Policy

Thank you for your interest in Coral World Ocean Park.

Please carefully read this cancellation policy. By booking with Coral World, you agree to the terms and conditions of our cancellation policy.

If you are a no-call less than 48 hours prior to your activity, or a no-show the morning of your activity, you will be assessed 100% of the activity fee.

Some restrictions apply to certain activities. Bookings made for someone who does not meet the requirements will not be refunded and will be assessed 100% of the activity fee. Please carefully read the restrictions below:

- **Admission to Coral World:** No restrictions. Most of the Park is wheelchair accessible.
- **Nautilus Sub:** Must be able to walk up and down stairs. This tour requires a minimum of 12 participants and is subject to cancellation (with refund) if the minimum is not met.
- **Sea Lion Encounter:** No age or weight restrictions.
- **Sea Lion Painting:** No age or weight restrictions.
- **Sea Lion Swim:** No pregnant women; must weigh at least 50 lbs.; all children under 12 must be accompanied by a swimming adult.
- **Shark Encounter:** Must be at least 4'8" tall to participate.
- **SNUBA:** Must weigh at least 80 lbs.; must be at least 8 years old; must be in good health and sign a release to that effect.
- **Turtle Encounter:** Must be at least 4'8" tall.

Cancellations made by Coral World due to adverse weather conditions, equipment failure, or other safety reasons will be either rescheduled or fully refunded.

If you have any questions, or if we can be of any further assistance, please feel free to contact us via [e-mail](#).

**Thank you,
Coral World**